



Privacy Policy

How we use your information

This privacy notice tells you what to expect when Kelvra collects personal information. It applied to information we collect about:

Visitors to our websites

People who use our services e.g. customers, those who subscribe to our blog or request information from us.

When someone visits our website we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not allow Google to make, any attempt to find out the identities of those visiting our website. If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

Suppliers

Job Applicants and current and former employees.

IP tracking technology

We use IP Address tracking technology to identify businesses visiting our site and the pages that are being used. This helps us analyse data about web page traffic in order to develop and improve our website for business visitors. This tracking technology does not collect or store any personally identifiable information about the actual business visitor. We then may use this business level information to attempt to make contact with the business to for customer service support and to offer our products and services.

Use of Cookies

We use cookies to enhance your overall experience.

For a full list of the cookies we use please visit our Cookie policy.

People who use our services

Kelvra Limited provide various services to business and the public. We have to hold the details of the people who have requested the service in order to provide it. However, we only use these details to provide the service the person has requested and for other closely related purposes. For example, we might use information about people who have requested a publication to carry out a survey to find out if they are happy with the level of service they received. When people do subscribe to our services, they can cancel their subscription at any time and are given an easy way of doing this.

Livechat

Not currently used.



Privacy Policy

Job applicants and current and former employees

If you have any queries about the process or how we handle your information please contact us on 01592 398038.

All of the information you provide during the application and employment will only be used for the purpose of progressing your application, or to fulfil legal or regulatory requirements if necessary. We will not share any of the information you provide with any third parties for marketing purposes or store any of your information outside of the European Economic Area.

If you are employed by Kelvra Limited, relevant details about you will be provided to Drummond Laurie who provide payroll services to the ICO. This will include your name, bank details, address, date of birth, National Insurance Number and salary.

Complaints or queries

Exporta tried to meet the highest standards when collecting and using personal information. For this reason we take any complaints we received very seriously and encourage people to bring it to our attention if they think that our collection or use of information is unfair, misleading or inappropriate.

Access to personal information

Kelvra Limited to be as open as it can be in terms of giving people access to their personal information. Individuals can find out if we hold any personal information by making a 'subject access request' under the Data Protection Act 1998. If we do hold information about you we will:

- give you a description of it;
- tell you why we are holding it;
- tell you who it could be disclosed to; and
- let you have a copy of the information in an intelligible form.

To make a request for any personal information we may hold you please contact us on 01592 398038

Links to other websites

This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements on the other websites you visit.

Your right to be forgotten

You have the right to be forgotten. To exercise this right, email admin@kelvra.co.uk with your request.

Changes to this privacy notice

We keep our privacy notice under regular review. This privacy notice was last updated on 31st May 2026